Amadeus ZL Booking Guide

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Car Availability and Rates

Display with flight segments	CAZLS# (# = air segment)
Display without flight segments	CAZLMIA05SEP-08SEP/ARR-10A-10A
Display Local Availability & Rates	CAZLORLR0205SEP-08SEP/ARR-10A-10A
Display One-way between Airport	CAZLSFO30JAN-05FEB/ARR-9A-4P/DO-LAX
Display One-way Airport to Local	CAZLMIA05SEP-08SEP/ARR-10A-10A/DO-ORLR02
Display One-way Local to Airport	CAZLORLR0205SEP-08SEP/ARR-10A-10A/DO-TPA
Display One-way Local to Local	CAZLORLR0205SEP-08SEP/ARR-10A-10A/DO-MIAS01

Optional Shop Qualifiers

Display Association Rates	/RC-A-
Display by Car Type	/VT-ICAR
Display Contracted Rate or Direct Bill	/CD-XXXXXXX
Display in a different currency	/FC-XXX (ex: /FC-CAD)
Display by Emerald Club number	/ID-XXXXXXXXX
Display Government Rates	/RC-G-
Display Unlimited Miles	/MI-U

Sell Formats

Reference Sell from Availability Display	CS1 (1 = line number
Direct Sell between Air Segments	CSZLS#/VT-ICAR (# = segment number)
Direct Sell after one-way Air Segment	CSZLS#/VT-ICAR/DD-04NOV/RT-10A (# = segment number)
Direct Sell without Air Segment	CSZLMIA05SEP-08SEP/ARR-10A-10A/VT-ICAR
Direct Sell Local Location	CSZLORLR0205SEP-08SEP/ARR-10A-10A/VT-ICAR
Passive Segment	11ACSZLJFK12MAR-16MAR/VT-ECAR/ARR-6P-8P/CF-12345678

Optional Sell Qualifiers   (SI field should be last qualifier)

Billing Reference	/BR-XXXXXXX
Child Seat	/SQ-CST (use a - (dash) between multiple entries)
Cash-In Club	/SI-CIC###### (after coupon, before supplemental information)
Coupon Code	/SI-PC-XXXXXXXXXX (should be first within SI field))
Credit Card Guarantee	/G-CCXX123456789123EXPMMYY (XX=Credit card code)
Flight Information	/ARR-AA324 (AA=airline code, 324=flight #)
Infant Seat	/SQ-CSI (use a - (dash) between multiple entries)
Name (if different than first name in PNR)	/P# (# = passenger name number)
Navigational Equipment	/SQ-NVS (use a - (dash) between multiple entries)
Renter Email Format	/EM-abcdef123@xxxcompany.com
Renter Telephone (Standalone format)	AP555-123-4567
Supplemental Information	/SI-XXXX (use a . (period) between multiple entries)
Voucher Payment (see Helpful Hints section)	/SI-VI--XXXXXXX (two dashes following VI)
Voucher Payment-Full Credit (Expanded Electronic Voucher)	/VV-FC/BN-Cbillingnumber Steps 2 & 3; ER, then CVP/S#/ET (# = seg no.)
Voucher Payment-Days/Group (Expanded Electronic Voucher)	/VV-GDA/BN-Cbillingnumber Steps 2 & 3; ER, then CVP/S#/ET (# = seg no.)
Voucher Payment-Value (Expanded Electronic Voucher)	/VV-EUR123.45/BN-Cbillingnumber (destination currency) Steps 2 & 3; ER, then CVP/S#/ET (# = seg no.)
Booking with Contract ID (CD) and Billing Number (ID) (No Loyalty Number)	/CD-contractid/ID-billingnumber
Booking with Contract ID (CD), Loyalty Number (ID) and Billing Number (G)	/CD-contractid/ID-emclubnum/G-CCZLbillingnumber

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National Locations

Display list of locations by city	CLZLNYC
Display list of locations by state	CLZLUSFL-R (ex., R = vicinity code for RESORT, etc.)
Display list of locations by country	CLZLGB-X (ex., X = vicinity code for RAIL, etc.)
Display airport location policy	CPOZLORD or GGCARZLORD
Display local location policy	CPOZLORLR02 (limited)
Access DRS/Keywords index	GGCARZL
Convert currency	FZIEUR1000USD
Find Currency and Country Codes	DC COUNTRY NAME

Rate Rules

Display Rate Rule	CR# or RTSVCC# from PNR (# = line number)
Redisplay Car Quote	MPCA

Modify*

Modify Car Type	2/VT-ICAR (2 = segment number)
Modify Drop off City	2/DO-LAX (2 = segment number)
Modify Arrival Time	2/ARR-7P (2 = segment number)
Modify Return Time	2/RT-10A (2 = segment number)
Cancel Segment	XE2 (2 = segment number)
Voucher Print (retrieve after booking)	CVP/S#/ET (# = segment number)

Verify your confirmation number after a modify, it may have changed due to a forced cancel/rebook

Helpful Hints

• Please be sure to add renter loyalty number at time of shop or direct sell as it cannot be added later.

• When modifying a reservation to add a billing number, the Contract ID number must be added back into the reservation.

• To determine which is the correct voucher format to use for your contract, please contact your National representative.

• For "Value" vouchers, use the currency used by the destination station.

• For multiple coupon codes: add one to reservation and contact help desk to have others added.

• When booking multiple items in the SI field, please use a period to separate items.

• When booking multiple items in the SQ field, please use a dash to separate items.

• The alpha code at the end of the confirmation number will alert you to the level of service at the pick-up location:

   AISLE: Follow signs to the **Emerald Aisle**, choose any car, and proceed to the exit booth

   BOOTH: Follow signs to the **Emerald Club Booth**, show ID, and collect your keys and go

   COUNT: Renters will need to stop at the **rental counter** or may use the rental kiosk for processing

   EXCNT: Proceed to the designated **Emerald Club Executive counter**, show ID, collect your keys and go

   EXSEL: Follow signs to the **Executive Selection**, choose any car, and proceed to the exit booth

   PRSVC: Priority Service - Only available in countries outside US and CA

   RESERV: Locate the vehicle row of the **reserved** car class, choose any car, and proceed to the exit booth

Assistance

Travel Advisor Help Desk	1 800 328 2233 or tagents@nationalcar.com
Mobility	1 888 273 5262 or mobility@nationalcar.com
Hearing Impaired TTY devices	1 800 328 6323

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